

Course Objectives

This course is designed for delegates who wish to work collaboratively with internal and external colleagues.

On completion of this course, delegates will be able to create and join Teams, adding team members and participate in conversations and personal chats. They will be able to work in Channels, join and create a meeting.

Estimated course duration is 2-3 hours. Each lesson takes on average 3-5 minutes to complete.

Topics covered

Getting Started

- Understanding Teams
- Accessing Teams
- Navigating around

Creating Teams

- Setting up your Team
- Adding and Removing Members
- Searching for Teams and becoming a Member
- Showing and Hiding Teams
- Privacy options
- Organising your Teams List
- Managing Teams
- Connectors
- Get attention with @mentions
- Archiving Teams

Chats, calls and Meetings

- Starting a chat
- Creating instant meetings
- Managing your meetings
- Meeting Notes
- Using Meeting Controls
- Making calls

Creating channels

- Creating a Channel
- Channel Notifications
- Editing Channels
- Sending an email to a Channel
- Starting conversations
- Using the Activity Feed
- Managing Notifications
- Working on files
- Uploading and sharing files
- Turning a File into a Tab
- Adding Wiki tabs